



SMS/MMS TERMS & CONDITIONS POLICIES

Program description: When opted-in, you will receive text messages (SMS/MMS) to your mobile number. These kinds of messages may include (response to your proposal, estimate, installation, or service inquiry, real-time texts to ask and answer questions about our services and pricing, appointment scheduling and confirmations, project updates and follow up)

Frequency: You can expect to receive 2 or 3 messages per month from us.

Opt-out: You can cancel the SMS service at any time. Just reply with [OPT OUT KEYWORD]. After you send the SMS message [OPT OUT KEYWORD] to us, we will send you an SMS message to confirm that you have unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will start sending SMS messages to you again.

Help: If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at (904-720-2806).

Interruption: Carriers are not liable for delayed or undelivered messages

Cost: As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

Privacy: If you have any questions regarding privacy, please read our privacy policy: [{link to privacy policy}](#)